Title	Financial Management Improvement Project
Organisation	National Treasury
Innovation	The Capacity Building Unit was constantly involved in the management of many projects ranging from very simple to very complex. Good management of these projects was essential to ensure success. The Project Office aimed to provide consistent practice and guidance across the Capacity Building Unit to help those involved in projects to deliver successful outcomes. The Project Management Framework incorporates the Project Office which adopted a life-cycle approach and separated each project into the following five stages: • Stage 1: Identification of needs. • Stage 2: Option analysis and approval. • Stage 3: Implementation of the project. • Stage 4: Evaluation of the project and supporting framework. • Stage 5: Short- and long-term reviews and reporting. The key objective of the project was to develop an online project office to ensure a smooth co-ordination, recording and reporting of all project activities. This project supported the goals and objectives of the Capacity Building Development Strategy and the FMIP III objectives: namely, a web-based tool to allow real time and accurate reporting of all projects initiated, approved and completed. Improve administrative efficiencies where fewer administration processes are required for project management activities. Proper approval of projects, where project owners are able to approve projects online and manage progress resulting in fewer meetings and better time management. The project produced the following outputs, namely a newly designed Capacity Building website; an Automated Project Office; and a Project Management Dashboard.
Impact	The implementation of the FMIP III Online Project Management Office has led to several notable service delivery improvements, including the following: • Enhanced Project Visibility and Enhancement: the online platform provides real-time dashboards and reporting tools, allowing stakeholders to monitor project progress, milestones and potential issues more effectively. • Streamlined Communication and Collaboration: centralised communication channels facilitate better coordination among project teams, clients and stakeholders, reducing misunderstanding and delays. • Improved Project Scheduling and Resource Allocation: advanced scheduling features enable more accurate planning and efficient allocation of resources, leading to timely project completion. • Increased Efficiency and Reduced Administrative Burden: automating routine tasks such as reporting, documentation, and updates reduces manual effort and accelerates decision-making processes. • Enhanced Data Management and Documentation: the platform ensures that project data and documentation are stored securely and are easily accessible, supporting better knowledge management and compliance. • Better Risk Management: integrated risk tracking tools help identify, assess and mitigate risks proactively minimising disruptions.